Machinify

Pharmacy Solutions

Smarter Recoveries. Seamless Compliance. Maximum Value.

Machinify empowers payers to reclaim pharmacy overpayments, nail compliance audits, and streamline operations **across all lines of business**—without disrupting members or pharmacies.

With over 100 specialized pharmacy payment analysts and a 12-year average client tenure, we bring unique and trusted expertise to support payers with:

◆ Pharmacy Coordination of Benefits

◆ Pharmacy Retroactive Terminations

◆ Medicare Part D Compliance

◆ High Cost/Specialty Drug Management

PROOF POINTS

60+
CMS One-Third Financial Audits supported

4/6
of the nation's largest payers use Machinify for Rx COB

1–2%
savings of total drug spend delivered

WHY PAYERS CHOOSE MACHINIFY

Payers face intense regulatory scrutiny and rising pharmacy costs. Overpayments are difficult to identify and recover. Retroactive terminations and Coordination of Benefits (COB) disputes drain resources. CMS audits loom large. And managing high-cost/specialty drugs across challenging.

Technology-driven recoveries with no provider or member abrasion

Audit-readiness that mitigates risk and saves millions

Nationwide reach backed by 20+ years of expertise
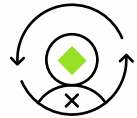
Contained Rx spend across commercial, Medicare, and Medicaid populations

Pharmacy Benefit Manager (PBM) integration with every major PBM and retail pharmacy chain
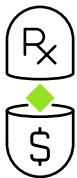
WHAT WE DO

WHAT YOU GET

Retroactive Terminations

Recovers claims paid after member termination, often by rebilling to new coverage. Features include continuous mining of terminated policies & eligibility validation, member outreach + flexible payment options, and an online repayment portal.

- **80% of recoveries paid** by new coverage
- **Service-oriented approach** for positive member experience
- **500%+ increase** in monthly recoveries replacing internal efforts (real client example)

Pharmacy Coordination of Benefits (COB)

Efficiently identifies and recovers overpayments when another payer should have been primary. Features include proprietary data mining & primacy scoring, attorney-guided COB determinations, and direct recovery from primary payer.

- **Cost recovery** without disrupting pharmacies or members
- **Cost avoidance** with COB updates that prevent future overpayments
- **Seamless integration** with all lines of business

Medicare Part D Compliance

Ensures compliance with CMS requirements while maximizing subsidy retention and overpayment recovery. Features include systematic Part D claim evaluation with algorithms calibrated to match CMS audit samples, readiness for One-Third Financial Audits, outreach to validate CMS indicators, and Prescription Drug Events (PDEs) audit prep & recovery.

- **Industry-leading Part D recovery** capabilities using established reconciliation processes
- **Accurate PDE record and documentation** to defend valid payments
- **Clears Corrective Action Plans** (CAPs) quickly with proven expertise
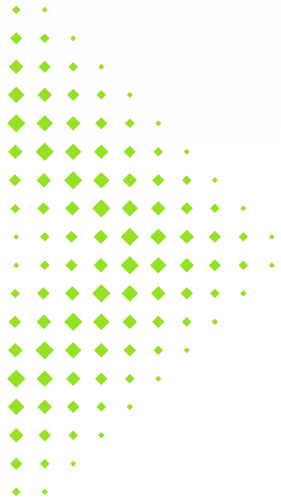
High Cost/ Specialty Drug Management

Prioritizes most likely overpaid drug claims, identifies claim overpayments, confirms incorrect billed claims, and recovers overpayments. In addition to claim auditing, we validate clinical appropriateness, billing accuracy, and coding compliance with pre- and post-pay options.

- **Prevents overpayments** tied to billing errors and inappropriate drug use
- **Recovers 90%+** of overpaid claims
- **Automates reviews** and reduces false positives, saving time and effort

WHAT SETS MACHINIFY APART

Differentiator

Why It Matters

Universal P2P Platform ⟶ Member/pharmacy-friendly Rx recovery for all lines of business

Nationally Licensed Recovery Team ⟶ Legal authority and reach to recover across the US

<100 Days Median Recovery Time ⟶ Speed with accuracy, thanks to proprietary tech

AI + Human Expertise ⟶ Tech-driven scale and precision, human-verified decisions

Member- and Provider-Friendly ⟶ No disruption to relationships or satisfaction

End-to-End Audit Support ⟶ Proven expertise and documented outcome to demonstrate compliance

REAL WORLD RESULTS

Medicare Part D Compliance

Background: A national payer engaged us due to a Corrective Action Plan (CAP) for MSP Group Health Plan and Skilled Nursing Facility claims. The plan had already deleted more than $10 million in Prescription Drug Events (PDEs) and had identified another $100 million that appeared to conflict with the Long Term Institutionalized Resident Report.

Our approach:

- Identified $80 million of valid PDEs (sponsor mining logic was over inclusive)
- Restored $10 million of deleted PDEs and validated to delete only mistaken payments and preserve subsidies of valid payments
- Completed back sweep review in six months to satisfy CAP

Key results:

$12.4M

recovered in first full year for 300K-member PDP engaging Machinify to resolve CAP

$70M+

in recoveries and subsidy savings generated in the first two years for a Part D plan sponsor.

Find out how Machinify can help you optimize your pharmacy programs. Email us at info@machinify.com