BEHAVIORAL HEALTH PAYMENT INTEGRITY

Reduce errors. Strengthen compliance. Protect access.

Behavioral health utilization is rising, and regulatory scrutiny is rising with it. Machinify brings a behavioral health–specific approach to payment integrity that helps plans apply oversight where it matters—without creating friction for providers or members.

The challenge: addressing spend without introducing risk

Behavioral health has scaled rapidly, with claims volume increasing **83% in recent years** and now representing **6–8% of total medical spend.** Oversight hasn't kept pace—about 50% of claims show errors, pointing to systemic misalignment.

At the same time, **parity enforcement is accelerating.** Payers are expected to apply the **same level of oversight to behavioral health claims as they do to medical claims.** Traditional audit models, however, **do not translate to behavioral health,** creating unaddressed payment risk and **growing compliance exposure**.

A smarter approach to behavioral health payment integrity

Machinify moves beyond traditional audits to support a **more consistent, defensible approach** across pre-pay, post-pay, and the entire claims lifecycle.



Coding accuracy, not care denial

Certified coders with behavioral health coding experience review clinical documentation against billed codes, helping ensure claims are accurate.



Scalable intelligence with expert oversight

Our platform surfaces higher-risk behavioral health claims— while expert reviewers support consistent, clinically grounded decisions.



Integrated, provider-sensitive deployment

Machinify uses targeted record requests and clear rationale for findings to reduce provider abrasion and support consistent alignment.

© 2026 Machinify. All Rights Reserved. Proprietary and confidential.

98%
Audit Sustainability

25%
Average savings per finding

<48hr
Pre-payment turnaround time

Where we deliver impact across behavioral health care

Machinify supports both facility and professional behavioral health claims, including:

- Intensive outpatient therapy
- Inpatient detoxification and rehabilitation
- Crisis intervention services
- Medication-assisted treatment (MAT)
- Residential treatment
- Telehealth behavioral health services
- Partial hospitalization programs
- ABA Therapy

A better way to manage behavioral health spend

Behavioral health payment integrity is most effective when applied across the claim lifecycle. In practice, many programs treat pre-pay and post-pay audits as mutually exclusive rather than integrated controls - limiting impact.

PRE-PAY
focuses on validating documentation before claims are paid, helping reduce rework and support more consistent first-pass accuracy.

POST-PAY
addresses patterns that emerge over time, supporting recovery efforts and improving how policies are applied.

When both are managed within the same platform, pre-pay reviews prevent improper claim payments, while post-pay audits identify residual issues and emerging anomalous patterns, together reducing leakage while continuously improving claim quality across the life cycle.

Machinify helps plans move from reactive audits to proactive, scalable oversight—ensuring claims are paid correctly the first time.

LEARN MORE

© 2026 Machinify. All Rights Reserved. Proprietary and confidential.